

UNEMPLOYMENT QUESTIONS

If I am collecting Unemployment benefits or filing for benefits, will registering with Montana Job Service satisfy the work registration requirement?

Yes. You can register with Montana Job Service securely online at <https://jobs.mt.gov>

Can Job Service assist me with Unemployment?

Montana Job Service and Montana Unemployment Insurance are two separate divisions. Montana Job Service provides very limited assistance with Unemployment questions and procedures. In all situations, your best avenue for assistance is to contact the Montana Unemployment Insurance Division directly.

How can I contact Unemployment?

You may call Unemployment at (406) 444-2545 in Helena, or (406) 247-1000 in Billings. You may also contact Unemployment through their web interface by logging into your claim at: <https://app.mt.gov/ui4u/index>

How do I file for Unemployment Benefits?

If you would like to file for unemployment benefits online, please go to: <https://app.mt.gov/ui4u/index>

If you prefer to call and speak with a live representative, please go to: <http://uid.dli.mt.gov/uid/telephone.asp> for telephone numbers.

I tried to call Unemployment Insurance, but I keep getting a busy signal. What can I do?

The Montana Unemployment Insurance Telephone Centers speak with a large number of unemployment claimants each day. You may not get through even after several attempts. Please keep trying. Call between the hours of 8:30am-4:30pm Monday-Friday and 10:00am-4:30pm on Wednesdays. Another option is to contact Unemployment online. This option is available 24/7/365. To access the online unemployment claims website, visit: <http://ui4u.mt.gov/>.

I have more questions about Unemployment. Does Unemployment have an FAQ page?

Yes. You can find the FAQ's here: <http://uid.dli.mt.gov/bri/2008/faq.asp>

Can I E-mail questions to Unemployment?

Yes. You may e-mail your questions to: ui4u@mt.gov